



MARSQA Monitor

NEWSLETTER OF THE MID-ATLANTIC REGION SOCIETY OF QUALITY ASSURANCE

Volume 12, Issue 1

WELCOME BACK MARSQA MONITOR!



Greetings MARSQA members!

If you are reading this, then that means that the MARSQA Monitor is back up and running again! It's been a long time coming and I want to thank those who have volunteered and spent

a lot of time and effort to provide this basic service to our members once again. There has been a lot missing from MARSQA over the past several years and a lot of people have worked very hard to bring back some of what has been missing, this newsletter being one of them.

I guess the disappearance of the newsletter is a sign of the times. With so many companies asking their employees to do more and more, there is less time for people to volunteer to help run organizations such as MARSQA. However, without volunteers, MARSQA would not exist. In an effort to make it easier to volunteer, the MARSQA Board of Directors decided almost a year and a half ago to accept the offer of assistance from SQA headquarters to provide many administrative services for which we either had to find a volunteer or pay an outside organization to do. This is enabling the newly re-formed Communications Committee to spend their efforts on soliciting and editing newsletter content and selecting the design while SQA headquarters will provide layout, publishing and mailing services.

SQA headquarters is also maintaining our membership list and is sending out the periodic emails with news of upcoming MARSQA events, appeals for volunteers to help on a committee or run for an office, and the annual membership renewal reminders. This has taken the burden off the Membership Committee, which actually will probably become a thing of the past. Since SQA headquarters already has our membership list and will provide layout, printing and mailing services for a Membership directory, we really only need one person to send them some cover artwork and indicate when we want the directory published and mailed (see the item on the Membership Committee). I hope to have the directory, another basic item that has been missing over the years, mailed to all MARSQA members by the end of September or mid-October of this year. I guess it's better late than never. Next year, we should be able to have it out by May/June, which is when we've tried to have it out in the past.

The MARSQA Board also has invested in a teleconferencing account that has enabled the committees and the Board to meet by teleconference, rather than have to travel to a central site as we had to do in the past. This account has actually allowed the Board to meet more frequently and therefore stay on top of things. The newly re-organized and re-energized Computer Validation Committee (CVC) has already made use of this line for one of their meetings.

One thing MARSQA has been able to maintain over the years has been our first class training sessions. We

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offered our ever popular GLP Fundamentals course in May to what I believe was a record breaking audience (at least for us) of well over 50 attendees! We have expanded the Analytical course back to two days and it will be offered in November preceded by a new one day interactive course offering on Personal Development and Effectiveness for Quality Assurance Professionals.

Our Program Committee has also managed to continue to provide extremely informative programs and find the venues able to provide the facilities we need to hold these meetings. They deserve many thanks for all of their efforts in continuing to provide these programs. I really don't know how they manage to find the speakers and topics, many times on extremely short notice when we've had a speaker cancel last minute, but they always manage to land on their feet!

My goal this year was to bring back the basic services that folks who have been members of MARSQA for years have come to expect. I hope I have accomplished that and I hope to be able to hand off the organization to next year's Board and President making it easier for them to continue to provide those services and perhaps maybe a few more. I have thoroughly enjoyed my service to the MARSQA organization over the years as a member of the Program Planning Committee and the Communications Committee and on the Board as Treasurer, Vice President and now your President. I hope to see more members of MARSQA step forward and answer the call to volunteer. It really doesn't involve as much time as people think and the rewards you obtain from the networking and friendships you build over the years are well worth it! As we enter another election season for MARSQA, please consider running for one of our available Board positions (Director, Vice President, or Treasurer) or volunteering for one of our committees. Our organization can always use people with new ideas on ways to take the organization forward. No experience is required, just a desire to see MARSQA continue to succeed! Please feel free to contact any member of the Board, listed here in the newsletter and on our website at www.marsqa.org, for further information.

Janet

Janet Emeigh
2008 MARSQA President

Welcome Back!

Hello All! The Communications Committee would like to welcome you to the latest edition of the MARSQA newsletter. We hope you all had an enjoyable summer. First, we want to let you know that the MARSQA Monitor will be published three times per year in the Fall, Winter and Summer. The Communications Committee would also like to remind you that this is your newsletter and we are here for you. MARSQA is happy to publish your contributions and is open to your suggestions. Just contact the CC Chair, Jane Goeke, at jane.goeke-1@gsk.com.

Other members of the committee include Kim Evans, Courtney Glass, Kimberly Lytle, Rachel McGowan, Cary Sutherland and Denise White. Now, open up the newsletter and catch up on the latest MARSQA news.

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FDA HOPES TO MODERNIZE GLPS

Nancy Gongliewski

Chair, SQA GLP Specialty Section

FDA is engaged in an initiative to modernize the GLPs and has solicited input from several organizations, including SQA.

The SQA Task Force on FDA GLP Modernization met with C. T. Viswanathan, Jackie O'Shaughnessy, Linda Tollefson (Rear Admiral) and Vernon Toelle of FDA on January 24, 2008 in Baltimore, MD. Also present at the meeting were Robert Cypher and John Helm from EPA. The SQA Task Force presented their recommendations and then held open discussions with FDA personnel regarding the direction FDA is taking in the modernization effort. Although Dr. C. T. Viswanathan stated that modernization efforts are in the very early stages and that FDA would not commit to anything at this point, it does appear that their focus will include the following:

- Make changes that will encourage development of science-based policies and training programs
- Use risk-based approaches
- Ensure adoption of quality practices
- Ensure consistent enforcement of GLPs across all Centers
- Assure revisions will hold up for at least 10 years

Dr. Vishwanathan further stated that FDA is not looking simply to "tweak" the regulations, but rather to conduct a complete overhaul. It appears that the primary focus could include items such as:

- Defining Sponsor responsibilities
- More emphasis on test article characterization and dose analysis
- More transparent methods of evaluating whether the quality systems are working
- Re-emphasizing the need for individual contributing scientist reports
- Harmonization with OECD, especially for multi-site studies
- Streamline and enforce disqualification procedures

FDA has solicited input from several stakeholders and all of the Centers and will be keeping EPA involved in the process. FDA is going to publish the preliminary information to the public and will be conducting some public workshops in the future.¹

¹Gongliewski, N. *Good Laboratory Practices Specialty Sections Plans Year Ahead. Quality Matters. Volume 24, Number 1, First Quarter 2008. Society of Quality Assurance.*



There is still time for MARSQA members interested in running for the Vice President, Treasurer or one of the two open Director positions for the 2009 election. You can visit the MARSQA website www.marsqa.org for the responsibilities and estimated time required for each position. The MARSQA Board of Directors encourages individuals at all levels of experience to consider running for election. All that is needed is a commitment to participate. If you are interested, or would like to nominate a MARSQA member you feel would be qualified, please contact Fran Jannone, Nominating Committee Chair at (732) 873-2550 ext. 6021 or jannonef@princeton.huntingdon.com.

OECD EVENT: THE IMPLEMENTATION OF THE OECD PRINCIPLES OF GOOD LABORATORY PRACTICE, 10 -11 APRIL 2008

A PERSONAL VIEW OF THE KEY MESSAGES AND VALUE OF THE MEETING

Mark Goodwin

GlaxoSmithKline UK



Background, objectives and programme

The conference was organised by the OECD Working Group on GLP and took place at the Villa Tuscolana, Frascati, Rome on 10 – 11 April 2008.

The conference was an opportunity for Monitoring

Authorities, Regulatory Authorities and industry to interact enabling a better understanding of positions, issues and concerns. Over 200 delegates from countries around the world were represented giving a truly international flavour.

The first day was dedicated to presentations by the Monitoring Authorities (MAs) and Regulatory Authorities (RAs). Topics included OECD Mutual Acceptance of data, harmonisation, scope of GLP, what is working / what needs to work and relationships between RAs and MAs. On the second day presentations were given by industry representatives. Themes included challenges for industry, risk-based QA audits, applying GLP to studies on biotechnology products and different national MAs interpretations of GLP. The meeting concluded with a Q&A session, the questions being directed to an expert panel. From the presentations and discussions I picked up a number of key messages, several of which were repeated as the meeting progressed.

Key Messages from Monitoring Authorities and Regulatory Authorities

There will be no more OECD Consensus Documents as it is no longer feasible to hold consensus workshops. OECD Advisory Documents will continue to be published on a need basis.

FDA (and US industry) considers the OECD Consensus Document on multi-site studies to be working well.

FDA recommended that Monitoring Authorities should be checking pathologists' reports (case study indicated pathologist findings were not documented).

FDA promoted the need for signed contribution reports.

EMA requests for (directed) audits are steadily increasing. Canadian facilities receive more scrutiny due to their lack of a GLPMA and monitoring programme.

EMA do not ask for GLP compliance for bioequivalence studies as these come under GCP.

Some national monitoring authorities will continue to issue compliance certificates for facilities outside OECD MAD. Other MAs oppose this practice. Some RAs still request Facility Compliance Statements despite the fact that it is not a requirement for MAs to produce one. This issue has been discussed but has yet to be resolved.

FDA is continuing with the modernisation initiative but there are no commitments to any outcomes and no target dates.

Key Messages from Industry

Organisations operate on a global basis and deliver GLP compliance on a global basis.

There are differences in national Monitoring Authorities interpretations of GLP.

Different national Monitoring Authorities expectations are not helpful to global organisations striving for harmonisation of processes / procedures.

Monitoring Authorities must focus on the bigger picture (public health) and not on minor issues that have no impact on safety.

Quality of data is now much better than in the past.

Risk management principles for QA monitoring should be more readily accepted.

Some MAs are requesting phase plans at test sites for multi-site studies.

Some industry representatives requested legislation on the standard for analysing samples from clinical trials; others might prefer the current flexible approach.

My Impressions of the Value of the Meeting

I felt this was a good starting point in providing a forum for Monitoring Authorities, Regulatory Authorities and industry to share issues and concerns. All participants had the opportunity to share key messages and to consider the global perspective. In my presentation I wanted to convey that the world has changed in the way it conducts business and that all parties must sensibly adapt to the changing environment. During the meeting, I took on board a lot of useful information some of which confirmed my understanding and some that took me by surprise. I also met new people, was able to put faces to names and caught up with some old acquaintances. The meeting was useful for building the relationship between industry and the Authorities and for networking.

A further OECD Event is likely in the future and some learnings from this meeting should be considered. The number of presentations should be reduced to give more time for group discussions – there was insufficient time to discuss proposals and issues arising from the presentations. The meeting should also be arranged on dates that would allow all regulators to be present for the entire meeting. Overall, I felt privileged to have participated in the meeting and would support any further initiatives that help the Authorities and industry to understand the challenges that each face in the rapidly changing environment.



Why Join MARSQA?

Simply put, it's a good deal!

Many of you already realize this because you've paid your dues for 2008 (\$50). However, there may be some readers who are considering membership who don't have a good idea of what they'll get for their money. Here's the list of benefits.

- Low cost half day membership meetings which include lunch and professional presentations relevant to your job
- Low cost professional training classes (e.g., GLP Fundamentals, Principles of Computer Validation, Analytical Chemistry for the QA Professional). These classes last from one half day to several days, have a limited number of students and allow for a great deal of interaction with the trainers.
- Website and contents (e.g., presentations from membership meetings, career center)
- Newsletter 3x annually with useful industry information
- Membership Directory
- Low Cost Advertising Rates
- Job Postings in the newsletter and website
- Scholarships to defray the cost of attending the annual SQA meeting
- Opportunities to network, form communities of interest and keep up with the latest industry trends

So, if you're not a MARSQA member and think you'd benefit from all these offerings visit our website at www.marsqa.org and click the "join" tab on the upper right of the page. Welcome to our community.

MARSQA SCHOLARSHIP WINNERS REPORT

MARSQA awards two scholarships annually to defray the cost of attending the SQA annual meeting. The 2008 recipients, Kristen Carey and Linda Gebhard, summarize their experiences at the Memphis, Tennessee meeting below.

Kristin Carey:

I would like to thank MARSQA for allowing me the opportunity to attend the 2008 SQA annual meeting by awarding me the MARSQA scholarship. As a first time participant of an SQA meeting, I was unsure what to expect. I can honestly say that it exceeded any expectations that I could have had. Between the pre-conference training and various conference sessions that were available, I feel that I was able to bring back valuable knowledge to share with colleagues and management within my group. The meeting also allowed the opportunity to network and be social with individuals from other companies. In this day and age of electronics, we don't always have the opportunity to interact and it is nice to be able to put names with faces now.

I was able to participate in a Pre-Conference training workshop on Advanced Computer System Validation and Part 11 Compliance. This course discussed various topics such as what to do for a vendor audit and issues related to computer validation to name a few. Through the various informative sessions I participated in, I was able to hear topics that could be applied to not only the GLP area but across other GxP areas. There were several discussions on Risk Management that I found very helpful as this is an area that is currently being discussed at my company. I also thoroughly enjoyed the keynote speaker, Christine Cashen. She focused on humorous ways that we can all remove some of the stress in our lives. I think anyone who heard her speak will understand when I write, "I'm going on a mission".

Thank you again, MARSQA for allowing me the opportunity to experience the 2008 annual SQA meeting. The experiences and knowledge that I gathered from the meeting have helped me to grow as a Quality Assurance professional.

Linda Gebhard:

It was my good fortune to be one of this year's recipients of the MARSQA Scholarship to the annual SQA meeting. The meeting held in Memphis, TN in April, was jam packed with great sessions and, as a veteran QAer, it was wonderful to see old friends and former co-workers.

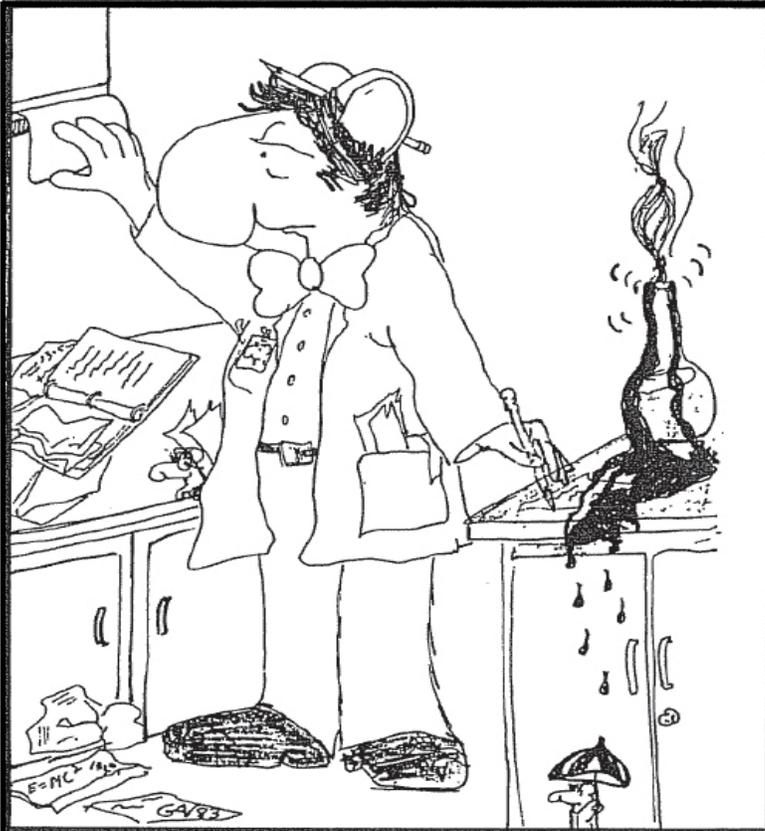
The meeting kicked off with an extremely dynamic and enjoyable keynote address by C. Cashen. Her tips for the workplace were both innovative and fun. The more serious pieces of advice included meeting the communication style of the person you are speaking with, taking control of your time by doing things such as turning off the email notification (this way you don't jump up and look every time a piece of spam floats into your inbox), and leaving better voicemail messages. Ms. Cashen reminded us to state why you are calling, and to leave the phone number at the beginning and at the end of the message, making sure to say the phone number s-l-o-w-l-y.

The advice moved on to more upbeat items such as committing to two hours of being in a good mood every morning, making up funny stories to explain other people's stupid/bad behavior (because after all that is better than getting upset), remembering that situation + response = outcome (we may not be able to change the situation BUT we can change our response to it), and using the phrase "you might be right" during a more

heated exchange to avoid unnecessary conflict. Ms. Cashen also recommended taking regular “news fasts” or “techno fasts” as a means of decreasing stress by staving off information overload.

My favorite tips, however, were the irreverent ones like creating a “smile file” to cheer yourself up at work (the file could include ironic news stories, letters of appreciation, or postcards you sent yourself at work from your vacations saying things like “wish you were here!”), taking stress breaks by going on a “secret mission” (this is accomplished by taking a “purposeful” walk with a clipboard and making others wonder where you are off to), and taking 30 second runs while seated in your chair (think of Snoopy doing his dance!). Ms. Cashen also recommended getting humor accessories to break up the daily grind, such as a clown nose, which could pop on at unexpected times (although I personally would not recommend doing so during a board meeting!).

Her final piece of advice was to BOOGIE (be outstanding or get involved elsewhere). She reminded us to give our best everyday and not let ourselves get dragged down or stuck in negative thoughts or emotions. Very sound advice indeed.



This cartoon originally appeared on page 7 of the January 1987 issue of Quality Assurance (the SQA newsletter at the time).

It was contributed by Frances Gavigan without a caption.

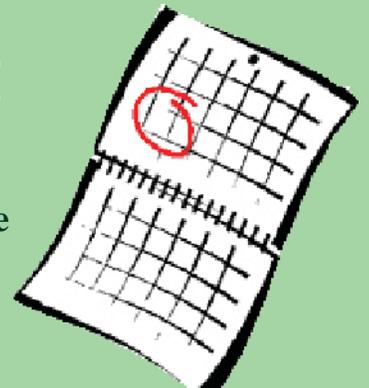
This caption was contributed by Communications Committee Chair, Jane Goeke.

Do you have a cartoon or funny story to share with MARSQA members? Contact Jane at jane.goeke-1@gsk.com to see your submission in the Monitor!

Oops! Guess this study won't be GLP compliant.

Hold the Date - December 2, 2008!

The next MARSQA Membership Meeting will be held at the Cock N Bull Restaurant in Lahaska, PA. It will be hosted by the Computer Validation Committee. For more information check the MARSQA website at www.marsqa.org



MARSQA has seven committees. They are listed below along with the Chair for each.

Communications	Jane Goeke	jane.goeke-1@gsk.com
CSV	Ranee Henry	ranee.henry@crl.com
Education	Joanne Ramundo	joanne.ramundo@sanofi-aventis.com
Historical	Fran Jannone	jannonef@princeton.huntingdon.com
Membership	Janet Emeigh	jemeigh@medarex.com
Nominating	Fran Jannone	jannonef@princeton.huntingdon.com
Program/Planning	Jane Pasquito	jane.pasquito@spcorp.com

According to one of Webster's many dictionaries, a committee is a group of individuals delegated to consider, investigate, take action on, or report on some matter. And that is exactly what MARSQA's hard working committees do. In almost all cases, however, MARSQA's committees are not delegated, they are self volunteered. In other words, MARSQA's committees can always use help from members who want to support the society. This is what your committees do:

Communications Committee:

This committee has responsibility for the MARSQA newsletter and website. The Communications Committee has been very busy over the past few months developing the MARSQA newsletter content and format as well as establishing processes to assure the continued delivery of a quality newsletter to the membership. There are plans to revamp the MARSQA website once the newsletter is off the ground. The committee works together via teleconferences (once monthly). Like the other committees, the Communication Committee keeps the MARSQA Board up to date on its activities and provides written reports as required.

Computer System Validation Committee:

The MARSQA Computer System Validation Committee has reassembled, and is designed to assist individuals working in this highly complex environment, by networking with other individuals

in the industry, discussing current and relevant CSV material, and offering members valuable insight from keynote speakers. The MARSQA CSV committee meets regularly and the goal is to give participants hands-on experience in applying practical techniques and solutions to solve computer systems validation challenges. Participants are encouraged to discuss and analyze unique situations, apply newly acquired knowledge to their work environments, and have the opportunity to discuss their own real-life validation challenges with other participants and expert trainers. Participants are encouraged to come prepared to work in groups to devise workable and creative solutions to realistic problems, facilitated by the MARSQA CSV Committee Chairperson.

Education Committee:

MARSQA's Education Committee is not a formal, standing committee. It consists of a chairperson(s) and a core group of volunteers from MARSQA's membership who, over the years, have produced one of the most popular and successful basic GLP training workshops offered. This program has been presented at least once, and as many as three times a year for over ten years, and it is always filled to capacity. Each time the workshop is presented, any members who would like to participate and volunteer their time are encouraged to act as facilitators or presenters. Those who have not attended the basic GLP workshop themselves or who have limited experience in presenting/training, are encouraged to facilitate by assisting other volunteers with their

presentations, and interacting with the participants during break-out sessions and group discussions. After participating as facilitators, volunteers are then able to present a section or sections of the next workshop, adding from their own experience to a presentation provided by MARSQA. The presentation has evolved over the years, incorporating changes in the regulations themselves as well as regulatory trends. Due to its reputation for being a quality, yet economical course, this workshop frequently has attendees from beyond the Mid-Atlantic Region giving the presenters and attendees the opportunity to interact with representatives from other areas of the country. In addition to the development and presentation of the basic GLP workshop, the Education Committee offers assistance to MARSQA's other committees in the development, presentation and scheduling of specialized training programs. An advanced GLP training workshop is being planned in response to feedback from our members. Participation in MARSQA's Education Committee gives members an opportunity to network with other QA professionals, to develop presentation/training skills, and provide necessary GLP training to personnel from our members' companies. It is a great way to be actively involved in MARSQA.

Historical Committee:

The Historical Committee maintains MARSQA's historical records as provided by the Board or various committees. These records include membership lists, receipts records, committee reports, meeting minutes (monthly teleconferences and/or membership meetings), photograph albums, ballot package and financial records some of which are required to be maintained indefinitely.

Membership Committee:

Traditionally, this committee has been responsible for the maintenance of the MARSQA membership list and for the production of the MARSQA directory. With the help of SQA headquarters, the need for a committee to perform these duties really is no longer necessary. If you would like to serve MARSQA in the role of Membership Liaison with SQA to ensure our list is current and that we publish a directory annually, please contact the MARSQA President, Janet Emeigh at President@marsqa.org. It is a way to give back to the MARSQA organization and should involve minimal effort and time commitment.

Nominating Committee:

The Nominating Committee is responsible for recruiting the slate of candidates for Officer and Director positions open for election. The committee prepares a solicitation appeal to the membership sent via e-mail by the Society of Quality Assurance (SQA). The committee will contact all nominees to determine their ability and interest. Once a nominee has agreed to run for office, the committee will obtain the appropriate biographical information for the ballot using a MARSQA format. Once the MARSQA Board approves the slate of nominees, SQA will send the ballot, biographies and instructions for voting via e-mail to the membership. The Board President will communicate the results of the voting to the membership shortly afterwards.

Program/Planning Committee:

The Program/Planning Committee plans three membership meetings a year. The meetings are at various locations in the Mid-Atlantic area. Meetings are affordable at only \$20.00 for members and \$40.00 for non-members. Many times the Board of Directors will offer a free meeting for its members. A meeting typically begins with a buffet lunch and plenty of time to network and meet with colleagues. The President opens the meeting with a "MARSQA Business" update. Two to three speakers follow with presentations on current topics in the chemical and pharmaceutical industries.

Examples of some recent topics include:

- "Complex Instrument Qualifications: Perspectives from the LC/MS Laboratory", Steve Lowes, Advion Biosciences, Inc.
- "Validation of Computerized Analytical Systems", Jim McCormack, Charles River Laboratories
- "A Hitchhikers Guide to Six Sigma", Gary Roy, Qualitate, LLC.
- "Making the Difference: Process Improvement Expectations in Today's Changing Environment", Nicki Iacono, Huntingdon Life Sciences

There is also an opportunity to try your luck at Business Card Bingo. Toss your business card in the basket for a chance to win a gift card from a major retail store. The details for upcoming MARSQA meetings can be found on the MARSQA website: www.marsqa.org.

MARSQA Training Opportunities

Personal Development and Effectiveness for Quality Assurance Professionals

Date: November 12, 2008

Location: Peddlers Village (Lahasaka, PA)

Cost*: \$100 one day course only/ \$50 if registered in the November 13-14 Bioanalytical Chemistry Course

*We are offering it at a significantly reduced rate. In return, we are asking all participants to provide feedback on all aspects of the presentation. Due to the interactive nature of this workshop, the number of participants is limited.

Breakfast available at 8:00 a.m.

Workshop will end at approximately 4:00 p.m.

The cost of the registration includes a continental breakfast, lunch and snack, the course manual, and an attendance certificate.

Course Synopsis

This training session takes a fresh look at how to be truly effective - getting the best results for the time and effort invested, a topic that has never been more pertinent for a healthcare industry that is struggling to develop new drugs. Effectiveness is a critical concept for Quality Assurance – we must fulfill our regulatory obligations to assure compliance and data quality in a resource-efficient manner without impeding drug development. This session takes a quality-based approach to meeting these challenges by defining the ‘root causes’ of effectiveness, demonstrating how these can be applied to improve performance.

Bioanalytical Chemistry for QA Professionals

Date: November 13-14, 2008

Location: Peddler’s Village (Lahaska, PA)

Cost: Member - \$225 / Non-member \$300

Breakfast available at 8:00 a.m.

Workshop will end at approximately 4:00 p.m. November 13th and 2:00 p.m. November 14th

The cost of the registration includes a continental breakfast, lunch and snack, the course manual, and an attendance certificate.

Course Synopsis

This two-day workshop is designed for QA Professionals with little or no experience in bioanalytical chemistry and to provide insight into auditing these types of analyses. The training will provide an introduction to analytical chemistry (predominately from a bioanalytical perspective) and will also benefit those with some experience who wish to develop a more in-depth understanding of the topic. Sessions are designed to explain the fundamental scientific concepts, key regulatory references and present strategies for Quality Assurance audit of bioanalytical data.

ATTENTION ADVERTISERS:

The Mid-Atlantic Region Society of Quality Assurance (MARSQA) is pleased to announce that advertisements will be available both in the Monitor, as well as on our website, www.marsqa.org. The fee structure has been discounted to better serve the advertisers, including consultants and corporate sponsor companies.

The fee structure will be as follows for the entire year (3 newsletters and website):

Full page ad: members: \$75, non-members: \$150
½ page ad: members: \$50, non-members: \$100
¼ page ad: members: \$25, non-members: \$50

The fee structure for placing an advertisement in a single issue of the Monitor only:

Full page ad: members: \$50, non-members: \$75
½ page ad: members: \$25, non-members: \$50
¼ page ad: members: \$15, non-members: \$25
2" x 3 ½ " ad: members: Free, non-members: \$15

The fee structure for placing an advertisement on the website is just \$25 per ad per year.

You will have the ability to change your advertisement as necessary throughout the year for both the newsletter and the website.

All fees for these new advertising plans will be billed at the beginning of the year.

If you are interested in more information or would like to place an advertisement in the next issue of the Monitor Newsletter or on the MARSQA website or both, please contact Jane Goeke, Communications Committee Chair, at jane.goeke-1@gsk.com.

CALENDAR OF EVENTS

12 November 2008
MARSQA Training: Personal Development and Effectiveness for Quality Assurance Professionals
Peddler's Village, Lahaska, PA

13-14 November 2008
MARSQA Training: Bioanalytical Chemistry for QA Professionals
Peddler's Village, Lahaska, PA

2 December 2008
MARSQA Membership Meeting
Cock N Bull Restaurant, Lahaska, PA

19 - 24 April 2009
25th SQA Annual Meeting and Training
Town and Country Resort & Convention Center
San Diego, CA
www.sqa.org/am2009



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